

## Proposed Benefits for Qvine

This sheet provides a brief description of important features of the Delta Dental PPO plus Premier dental program. Under this program, you may use any dentist you wish. However, your out-of-pocket costs may be lower when you select a dentist who participates with Delta Dental.

### Passive Dental Plan

<b>Annual Year Deductible</b>	<b>\$25</b>	Limit of 3 per family per benefit period
<b>Annual Benefit Maximum</b>	<b>\$2,500</b>	Per member, per benefit period
<b>Orthodontic Lifetime Maximum</b>	<b>\$2,500</b>	For subscribers and covered dependents
<b>Annual MaxOver™ Amount***</b>	<b>\$625</b>	Per member, per benefit period
<b>MaxOver™ Account Limit***</b>	<b>\$2,500</b>	Per member account limit

### Covered Benefits and Co-Insurance

(Delta Dental will pay the stated percentage of the plan allowance based on the dentist's participation with Delta Dental.)

Coverage	In-Network		Out-of-Network	Benefit Limitations	Benefit Waiting Period
	PPO	Premier			
<b>Diagnostic and Preventive Care (Type I)</b> – Oral exams and cleanings – Fluoride applications – Sealants – Bitewing x-rays – Full mouth/panelpipse x-rays – Space maintainers – Palliative treatment, oral biopsies – Healthy Smile, Healthy You® Program	100%*	100%*	100%*	<i>(These services are exempt from the deductible)</i>  Twice each in a 12 consecutive month period. Periodontal cleaning is considered a regular cleaning and is subject to the benefit limits for regular cleanings. Once each 12 consecutive month period for dependents under the age of 19. Only for non-carious, non restored 1 <sup>st</sup> and 2 <sup>nd</sup> permanent molars for dependents under age 16, one application per tooth. Once each 12 consecutive month period, limited to 4 bitewings films in one visit. Limited to once in a 3-year period. Once per lifetime for dependents under the age of 14.  Enrolled pregnant, diabetic and members with certain high risk cardiac conditions are entitled to an additional cleaning and exam (or if the member has a history of periodontal surgery an additional periodontal maintenance visit).	None
<b>Basic Dental Care (Type II)</b> – Amalgam (silver) and composite (white) fillings – Stainless steel crowns – Simple extractions – Denture repair and recementation of crowns, bridges and dentures – Complex oral surgery – Endodontic services/root canal therapy – Periodontic services	80%*	80%*	80%*	<i>(Deductible Applies)</i>  Retreatment limited to once per surface in a 24-month period. Limited to primary (baby) teeth for participants under age 14.  Cost limited to ½ the allowance of a new denture or prosthesis. Impactions and other surgical procedures. Retreatment only after 2 years from initial root canal therapy treatment. Limitations of 2-3 years apply based on services rendered.	None

Major Dental Care (Type III) benefits continued on following page.

## Covered Benefits and Co-Insurance

(Delta Dental will pay the stated percentage of the plan allowance based on the dentist's participation with Delta Dental.)

Coverage	In-Network		Out-of-Network	Benefit Limitations	Benefit Waiting Period
	PPO	Premier			
<b>Major Dental Care (Type III)</b> – Crowns  – Prosthodontics/dentures/bridges  – Implants	50%*	50%*	50%*	<i>(Deductible Applies)</i>  Once per tooth every 5 years, and only when an existing tooth cannot be rendered serviceable. Benefit available only when tooth is damaged by decay or fractured to the point it cannot be restored by an amalgam or composite restoration. Crowns for dependents under the age of 12 are not covered. Temporary prosthetic devices are not a separate benefit. Any charge for these devices is included in the fee for the permanent device.  Once every 5 years, and only when an existing prosthesis cannot be rendered serviceable. Fixed bridges or removable partials are not benefits for Dependents under age 16.  Implants are limited to once in a life-time per site.	None**
<b>Orthodontic Benefits (Type IV)</b>	50%*	50%*	50%*	For subscribers and covered dependents. <i>(These services are exempt from the deductible)</i>	None**

\*Please refer to *Choosing a Dentist*.

\*\* Eligibility for MaxOver benefits are determined 3 months after the end of the plan benefit period. Any claims processed or adjusted after a member's annual MaxOver eligibility is determined will not alter the individual's eligibility for the benefit. MaxOver benefits cease to be available when a member's coverage under the group contract terminates. See the evidence of coverage booklet for more details on this program.

### COVERAGE IS AVAILABLE FOR

- Enrollee and spouse
- Dependent children, only to the end of the month they reach age 26 (the "limiting age").

### USING YOUR DELTA DENTAL PPO PLUS PREMIER PROGRAM

To use the program, just call the dental office of your choice and make an appointment. Participating dentist offices will have claim forms in the office and will complete and submit the form to Delta Dental of Virginia (Delta Dental). A complete list of participating dentists is included on our website at [www.deltadentalva.com](http://www.deltadentalva.com).

The Delta Dental PPO plus Premier program allows you to: (1) change dentists at any time without preapproval; and (2) go to a specialist without preapproval.

During your first appointment, provide your dentist with the following information: (1) the employee's social security number; and (2) inform the dentist that your program is through Delta Dental of Virginia.

### CHOOSING A DENTIST

You may select the Dentist of your choice. However, you will receive the highest level of benefits available in your group's program by choosing a Delta Dental PPO Dentist. In addition, your out-of-pocket costs will usually be lower if you use a participating dentist.

If you choose a:

Delta Dental PPO Dentist	Delta Dental Premier Dentist	Non-Participating Dentist
<ul style="list-style-type: none"> <li>• Payment will be made directly to the dentist.</li> <li>• Delta Dental's payment will be based on the Delta Dental PPO Allowance for covered benefits.</li> <li>• The dentist will accept Delta Dental's payment, plus any required co-insurance and deductible (if applicable) as payment in full.</li> </ul>	<ul style="list-style-type: none"> <li>• Payment will be made directly to the dentist.</li> <li>• Delta Dental's payment will be based on the Delta Dental Premier Allowance for covered benefits.</li> <li>• The dentist will accept Delta Dental's payment, plus any required co-insurance and deductible (if applicable) as payment in full.</li> <li>• The amount you would owe a participating dentist who is <u>not</u> a Delta Dental PPO Dentist may be higher than the amount you would owe a Delta Dental PPO Dentist for the same covered benefits.</li> </ul>	<ul style="list-style-type: none"> <li>• Payment will be made directly to you (unless Virginia law requires otherwise).</li> <li>• Delta Dental's payment will be based on Non-Participating Dentist Allowances for covered benefits.</li> <li>• You will be responsible for any required co-insurance and deductible (if applicable) as well as the difference between the non-participating dentist's charge and Delta Dental's payment.</li> <li>• The amount you would owe a Non-Participating Dentist may be higher than the amount you would owe a Delta Dental PPO or Delta Dental Premier Dentist for the same covered benefits.</li> </ul>

## **EXCLUSIONS**

The following are not covered benefits under any circumstances **unless specifically identified** as a covered benefit in the plan documents.

- Services or supplies that are not dental services; also services not specifically listed as covered in the plan documents.
- Services or treatment provided by someone other than a licensed dentist or a qualified licensed dental hygienist working under the supervision of a dentist.
- A dental service that Delta Dental, in its sole discretion (subject to any and all internal and external appeals available to an enrollee), determines is not necessary or customary for the diagnosis or treatment of your condition. In making this determination, Delta Dental will take into account generally accepted dental practice standards based on the dental services provided. In addition, each covered benefit must demonstrate dental necessity. Dental Necessity is determined in accordance with generally accepted standards of dentistry.
- Dental services for injuries or conditions that may be covered under workers compensation or similar employer liability laws or other medical plan coverage; also benefits or services that are available under any federal or state government program (subject to the rules and regulations of those programs) or from any charitable foundation or similar entity.
- Dental services for the diagnosis or treatment for illnesses, injuries or other conditions for which you are eligible for coverage under your hospital, medical/surgical, or major medical plan.
- Dental services started or rendered before the date enrolled under this dental plan. Also, except as otherwise provided in the plan documents, benefits for a course of treatment that began before you are enrolled under this dental plan.
- Except as otherwise provided in the plan documents, dental services provided after the date you are no longer enrolled or eligible for coverage under the plan documents.
- Except as otherwise provided in the plan documents, prescription and non-prescription drugs; pre-medications; preventive control programs, oral hygiene instructions, and relative analgesia.
- General anesthesia when less than three (3) teeth will be routinely extracted during the same office visit.
- Splinting or devices used to support, protect, or immobilize oral structures that have loosened or been reimplanted, fractured or traumatized.
- Charges for inpatient or outpatient hospital services; any additional fee that the dentist may charge for treating a patient in a hospital, nursing home or similar facility.
- Charges to complete a claim form, copy records, or respond to Delta Dental's requests for information; charges for failure to keep a scheduled appointment.
- Charges for failure to keep a scheduled appointment.
- Charges for consultations in person, by phone or by other electronic means.
- Charges for x-ray interpretation.
- Dental services to the extent that benefits are available or would have been available if the enrollee had enrolled, applied for, or maintained eligibility under Title XVIII of the Social Security Act (Medicare), including any amendments or other changes to that Act.
- Complimentary services or dental services for which you would not be obligated to pay in the absence of the coverage under the plan documents or any similar coverage.
- Services or treatment provided to an immediate family member by the treating dentist. This would include a dentist's parent, spouse or child.
- Dental services and supplies for the replacement device or repeat treatment of lost, misplaced or stolen prosthetic devices including space maintainers, bridges and dentures (among other devices).
- Dental services or other services that Delta Dental determines are for correcting congenital malformations; also, cosmetic surgery or dentistry for cosmetic purposes.
- Replacement of congenitally missing teeth by dental implant, fixed or removable prosthesis whether the result of a medical diagnosis including but not limited to hereditary ectodermal dysplasia or not related to a medical diagnosis.

- Experimental or investigative dental procedures, services, supplies as well as services and/or procedures due to complications thereof. Experimental or investigative procedures, services or supplies are those which, in the judgment of the Delta Dental: (a) are in a trial stage; (b) are not in accordance with generally accepted standards of dental practice, or (c) have not yet been shown to be consistently effective for the diagnosis or treatment of the enrollee's condition.
- Dental services for restoring tooth structure lost from wear (abrasion, erosion, attrition, or abfraction), for rebuilding or maintaining chewing surfaces due to teeth out of alignment or occlusion, or for stabilizing the teeth. Such services include but are not limited to equilibration and periodontal splinting.
- Dental services, procedures and supplies that are needed because of harmful habits. An example of a harmful habit includes clenching or grinding of the teeth.
- Services billed under multiple dental service procedure codes that Delta Dental, in its sole discretion (subject to any and all internal and external appeals available to you), determines should have been billed under a single, more comprehensive dental service procedure code. Delta Dental bases its payment on the allowance for the more comprehensive code, not on the allowance(s) for the underlying component codes.
- Services billed under a dental service procedure code that Delta Dental, in its sole discretion (subject to any and all internal and external appeals available to you), determines should have been billed under a code that more accurately describes the dental service. Delta Dental's bases its payment on its determination of the more accurate dental service code.
- Amounts assessed on dental services and/or supplies by state or local regulation.
- Amounts that exceed the plan allowances as agreed to by the dentist for covered benefits.

The preceding information is offered as a brief description of the Delta Dental PPO plus Premier program and what Delta Dental pays for services covered under the program. It is not intended for use as a summary plan description nor is it designed to serve as an Evidence of Coverage for the program. This Delta Dental PPO plus Premier program is administered by Delta Dental of Virginia. If you have specific questions regarding benefit structure, limitations or exclusions, consult the plan document or call Delta Dental's Benefit Services Department at 800-237-6060.

### **Delta Dental of Virginia Mission Statement**

*"To improve the public's health through market leadership as the dental experts by delivering quality dental benefits and superior service supported by evidence-based science and innovative technology."*



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